fiserv.

Reach. Brand. Incentivize. Reward, Instantly.

# **Gift Solutions**



We help our clients drive growth across all channels with end-to-end, innovative branded currency solutions. Trusted by over 350 of the world's largest brands, Gift Solutions helps drive customer engagement, and build brand loyalty while growing revenue.

Gift Card Flash Store: Client Case Study

350K

site visits to purchase promotion

\$1.3M

revenue generated in two seconds

23K

consumers were online waiting for store opening

Source: Gift Solutions platform

### Customers

Delight your customers and add value to your business:

Attract new business while increasing customer loyalty

Introduce new products and services

Turn browsing into buying

Solution	Benefit
eCommerce Storefronts	Expands your reach with a branded, digital purchasing experience
AutoReload™	Encourages repeat use and increases frequency of visits
Flash Store	Reaches mobile-savvy customers with exciting, time-sensitive offers
Near Real-Time Messaging	Enables promotional offers within seconds of activity
Digital, Social and Mobile	Engages consumers anytime, anywhere, on any device
Gift Cards to Go	Generates incremental sales through a branded engagement tool

### **Employees**

Revolutionize the way you reward and incentivize employees:

Align a global workforce

Acknowledge achievements

Propel employee satisfaction

Solution	Benefit
Gyft® Corporate	Enables bulk gift card buying with
	no fees and no minimums
eCommerce	Delivers instant digital rewards to
Storefront	employees
Gyft Corporate	Seamlessly add digital gift cards to
API	your rewards program
Employee	Simplifies the discount process
Discount	for employer and employee, and
	minimizes risk



## **B2B** Partnerships

Transform your business network and establish brand connections.

Convert events into partnerships

Expand your distribution

Cement loyal relationships

Solution	Benefit
Gyft Corporate SDK	Creates new revenue opportunities by enabling digital gift card sales from your app
Third-Party Partnership	Extends brand exposure and gift card sales through increased channel distribution
ChoicePak <sup>™</sup> Multipack + Bonus	Provides added incentives formultiple gift card purchases
Program Management Portal	Delivers end-to-end tools for ordering, delivery and account management
eCommerce Storefront	Expands your reach with a branded, digital purchasing experience

## Advisory Services

Ensure success with an end-to-end program management solution.

Delight your customers and add value to your business

Introduce new products and services

Turn browsing into buying

Solution	Benefit
Design,	From card design to delivery – we
Fulfillment and	manage it for you
Inventory	
Business	The information and data you need
Reviews	to measure your program's success
Business	Delivers 24/7 information to
Intelligence	optimize your business
Program	Explore production and
Assessment	replenishment options, special
andPrototyping	packaging or test new attributes
Thought	Access to proprietary, global
Leadership and	research and current trends
Research	impacting the industry



Programs that meet your needs.
Experience that gives you confidence.

#### Gift Solutions Can Get YouThere.



#### **Expertise**

We launched the industry's first third-party gift card program over 25 years ago and are a leader in the evolution of gift card, incentive and reward solutions.



#### Innovation

We continually invest in technology and monitor industry changes to ensure we're always delivering best-in-class solutions for our customers.



#### **Comprehensive Services**

Our end-to-end solutions provide all the tools and resources you need to quickly launch and manage your gift card program easily and successfully.



#### Reliability

Our secure technology services are monitored 24/7 and consistently deliver a 99.9 percent uptime so that you can run your business without interruption.



#### **Fraud Protection**

Safety and security are integrated into our transaction processing systems and our gift card technology so that you can feel confident your information and data are safe.



#### **Personal Assistance**

Our experts are available whenever you have questions about your gift card program, and they can also show you how to increase sales and expand your brand.

55%\*

amount of gifting budget consumers say they will spendon gift cards \$59\*

average amount spent over the value of a gift card

\*2018 Fiserv U.S. Gift Card Consumer Insights Study, October 2018.

### Are You Gift Card Ready?

Email us at giftsolutions@fiserv.com or visit us at giftsolutions.com.



At Gift Solutions, we're dedicated to finding new ways to push the envelope on how brands and consumers use technology and digital mobility to connect. We believe that branded currency is the future of payments."

**Dominic Morea**Senior Vice President
Head of Prepaid
Fisery



## Connect With Us

For more information:



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GiftSolutions.com

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today.



