



# Everyone deserves safer, contactlesspayments

Merchants like Amazon and Walmart have been empowering the majority of consumers to shop online for years through robust websites and mobile apps. For many shoppers, this simple concept is just now becoming a reality.

Supermarkets are well aware of how these customers can represent a significant percentage of total transactions. Online EBT allows merchants to accept payment through assistance programs. Merchants not currently signed up to accept Online EBT run the risk of losing customers to those who are.

Online EBT allows the consumer to purchase food on the approved list, from grocery stores and other merchants. If you are EBT-enabled and located in Alabama, Iowa, Nebraska, New York, Oregon or Washington State, Online EBT presents a significant opportunity.

40 million Americans rely on EBT.

## 10<sub>×</sub> more

Consumers are using contactless delivery options for groceries.<sup>2</sup>

80% growth in food assistance program applications in 2020.<sup>3</sup>

Source: <sup>1</sup>USA Today <sup>2</sup>Tech Crunch <sup>3</sup>Politico

#### Help your business

- Safely enable frictionless experiences like curbside pickup,order ahead and delivery
- Increase customer base and improve cash flow
- Minimize exposure to fraud
- Reduce customer wait times and use of checkout lines

#### Help your customers

- Safely enable remote ordering for all members of society
- Offer transparency and security by increasing accountability and tracking

#### How it works

If your business is able to process credit or debit cards, accepting online EBT couldn't be easier. Using "PIN-on-Glass" and your existing technology, customers are able to select items and make purchases online.

- Fiserv is the exclusive provider for online EBT
- Simple, "PIN-on-Glass" eCommerce solution
- Easily integrate with existing EBT programs
- Check eligibility with the USDA <u>fns.usda.gov/snap/retailer/eligible</u>

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50	Organic Spinach, 16 67 U. March	15**
<b>I</b> °	Pacific Natural Roods Organic Free Range Low Sodium	13.12
		<sup>5</sup> 16 <sup>35</sup>
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Using their computer or mobile phone, customer selects SNAP eligible items for their online cart



During checkout, customer selects "EBT/SNAP" as their payment method



3 Customer is redirected to PIN-on-Glass screen and enters their PIN



 Customer is brought
back to the merchant site and the payment is accepted

#### A global leader in electronic commerce

We power the global economy by making it easy, fast and secure for people across the globe to buy goods and services using virtually any form of payment. Serving millions of merchant locations and thousands of card issuers, we have the expertise and insight to help you accelerate your business. Put our intelligence to work for you.

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